

ITIS 404 & ITWT301

Data Mining/Business Intelligence



Spring 2021

Instructor

- Dr. Mohammed Ali Eltaher
 - Ph.D., in Computer Science & Engineering
 - Social Media Data Mining
 - M.S., in Intelligent System
 - B.S., in Computer Science
- Email: bineltaher@gmail.com

Course objectives

- Understand the data mining and its role in business.
- Examine how data mining technologies can be used to improve decision-making.
- Understand the concept and techniques of data warehouse and how it can improve decision-making in business.
- Understand the basic concepts, techniques, and applications of frequent pattern mining.

Course objectives

- Learning the basic techniques for data classification such as how to build decision tree classifiers as well as advanced techniques for data classification .
- Understand the basic concepts and methods of cluster analysis as well as the advanced clustering analysis.
- Learn about the major developments and research efforts in mining complex data types and business application

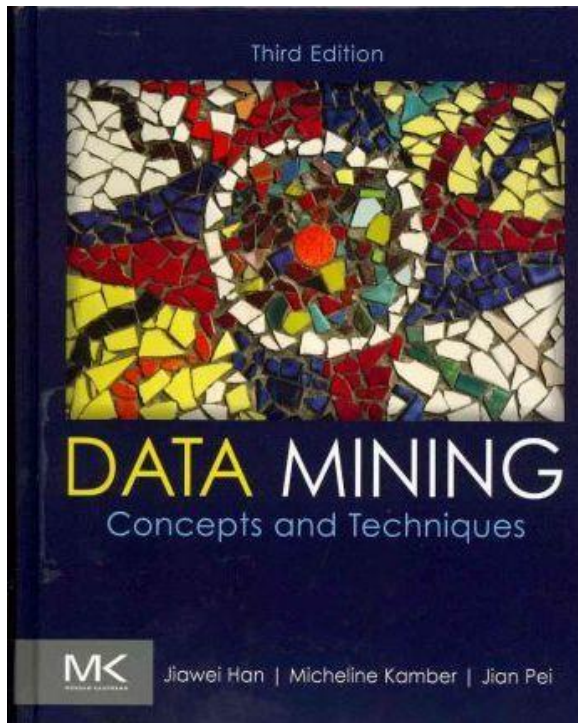
Course Content

<i>Week</i>	<i>Knowledge Unit</i>	<i>Topics Covered</i>
1	Introduction	View of Data Mining, Kind of Data and Patterns can be mined, Targeted application, and History of Data Mining
2, 3	Data & Data Pre-processing	Description of data, Data visualization Data preprocessing: data cleaning-data integration-Data reduction-data transformation
4,5	Data Warehousing	Data Warehouse: Modeling-Design and Usage- and Implementation, Data Warehouse and decision making in business
6,7	Classification	Basic Concepts: Decision Tree Induction, Bayes Classification Methods, Rule-Based Classification. Advanced Methods: Bayesian Belief Networks, Classification by Backpropagation, Support Vector Machines
8, 9	Cluster	Basic Concepts and Methods: Partitioning Methods, Hierarchical Methods, and Density-Based Methods, Advanced Clustering Analysis
10,11	Data Mining Trends	Data quality principles , Data quality audits, and Data quality improvement , Data Mining for business application

Data Mining:

Concepts and Techniques

(3rd ed.)




Jiawei Han, Micheline Kamber, and Jian Pei
University of Illinois at Urbana-Champaign &
Simon Fraser University

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Work and Grading

- Homework assignments
- Midterms, Final
- Labs
- Participation can help on margins
- Academic honesty policy


Introduction

- Why Data Mining? 
- What Is Data Mining?
- A Multi-Dimensional View of Data Mining
- What Kind of Data Can Be Mined?
- What Kinds of Patterns Can Be Mined?
- What Technology Are Used?
- What Kind of Applications Are Targeted?
- Major Issues in Data Mining
- A Brief History of Data Mining and Data Mining Society
- Summary

Why Data Mining?

- The Explosive Growth of Data: from terabytes to petabytes
 - Data collection and data availability
 - Automated data collection tools, database systems, Web, computerized society
 - Major sources of abundant data
 - Business: Web, e-commerce, transactions, stocks, ...
 - Science: Remote sensing, bioinformatics, scientific simulation, ...
 - Society and everyone: news, digital cameras, YouTube
- We are drowning in data, but starving for knowledge!
- “Necessity is the mother of invention”—Data mining—Automated analysis of massive data sets

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What Is Data Mining?

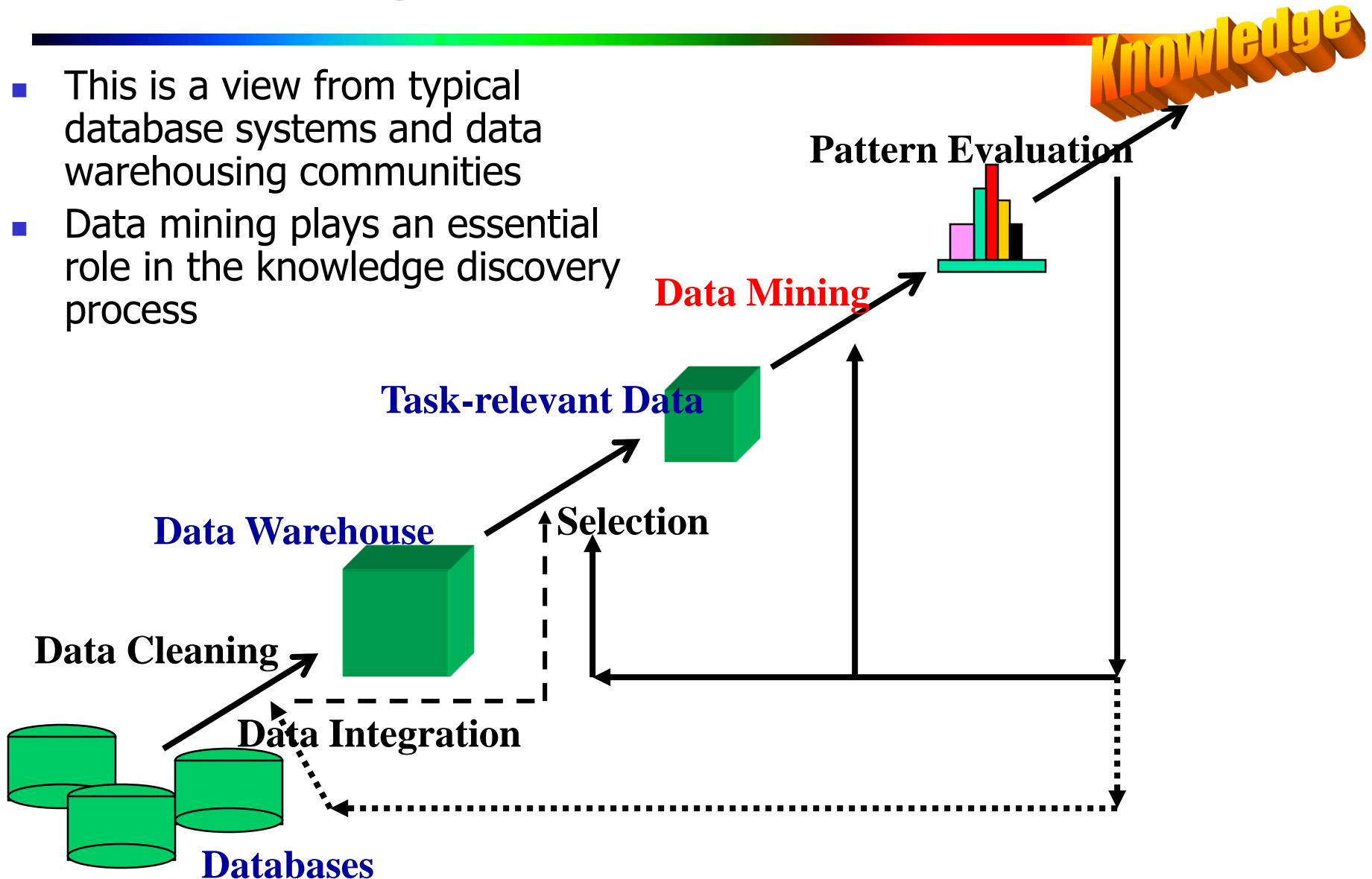


- Data mining (knowledge discovery from data)
 - Extraction of interesting (non-trivial, implicit, previously unknown and potentially useful) patterns or knowledge from huge amount of data
 - Data mining: a misnomer?
- Alternative names
 - Knowledge discovery (mining) in databases (KDD), knowledge extraction, data/pattern analysis, data archeology, data dredging, information harvesting, business intelligence, etc.
- Watch out: Is everything “data mining”?
 - Simple search and query processing
 - (Deductive) expert systems



Knowledge Discovery (KDD) Process

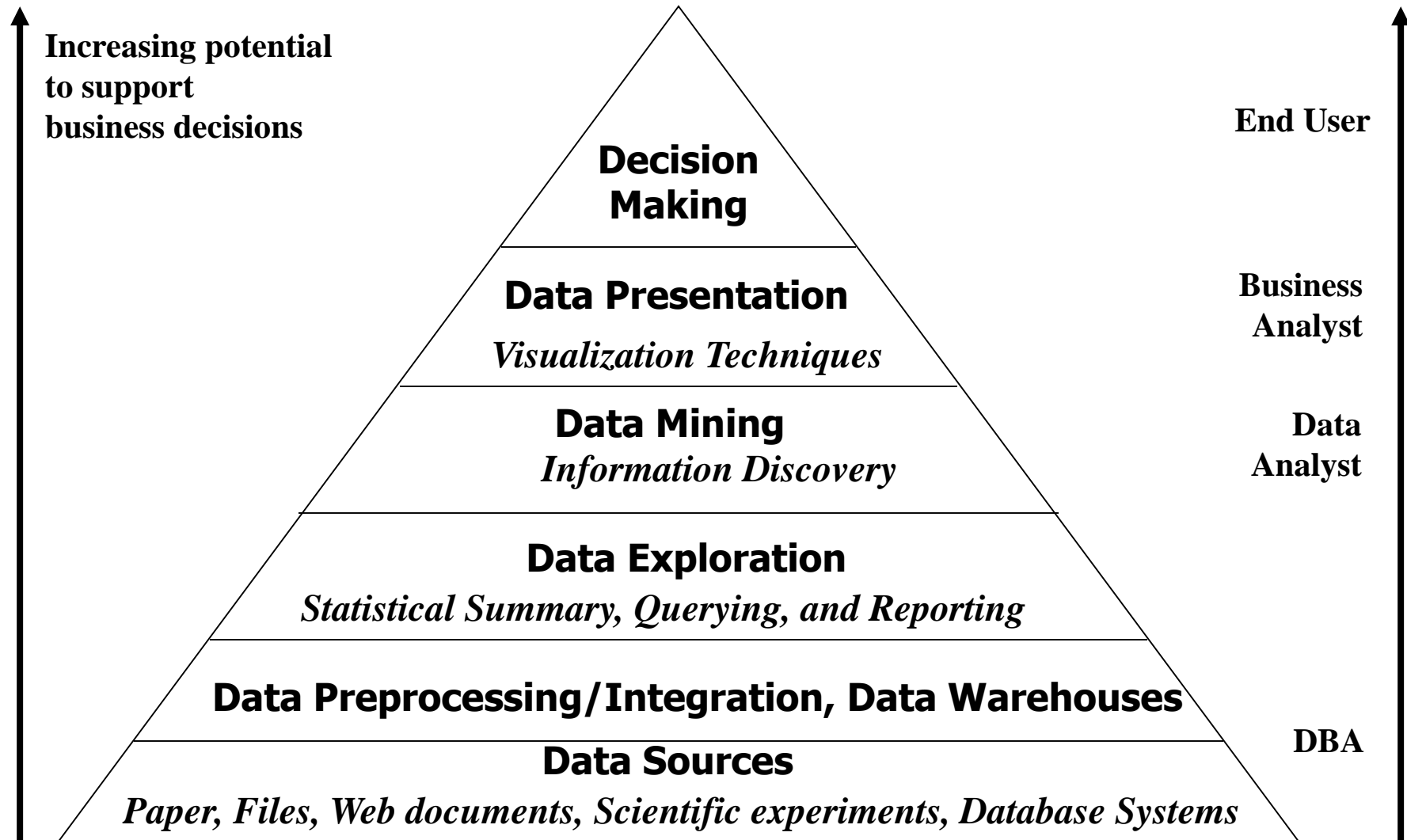
- This is a view from typical database systems and data warehousing communities
- Data mining plays an essential role in the knowledge discovery process



Example: A Web Mining Framework

- Web mining usually involves
 - Data cleaning
 - Data integration from multiple sources
 - Warehousing the data
 - Data cube construction
 - Data selection for data mining
 - Data mining
 - Presentation of the mining results
 - Patterns and knowledge to be used or stored into knowledge-base

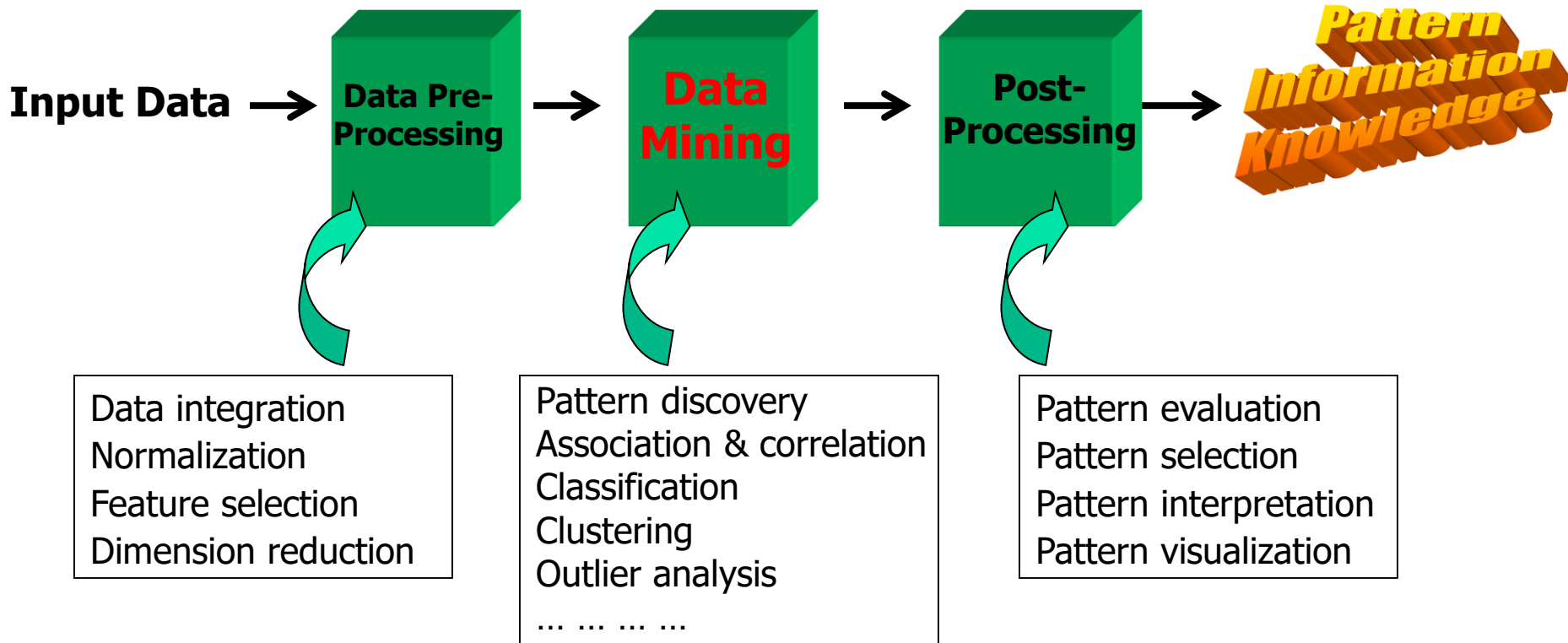
Data Mining in Business Intelligence



Example: Mining vs. Data Exploration

- Business intelligence view
 - Warehouse, data cube, reporting but not much mining
- Business objects vs. data mining tools
- Supply chain example: tools
- Data presentation
- Exploration

KDD Process: A Typical View from ML and Statistics



- This is a view from typical machine learning and statistics communities

Example: Medical Data Mining

- Health care & medical data mining – often adopted such a view in statistics and machine learning
- Preprocessing of the data (including feature extraction and dimension reduction)
- Classification or/and clustering processes
- Post-processing for presentation

Multi-Dimensional View of Data Mining

- **Data to be mined**
 - Database data (extended-relational, object-oriented, heterogeneous, legacy), data warehouse, transactional data, stream, spatiotemporal, time-series, sequence, text and web, multi-media, graphs & social and information networks
- **Knowledge to be mined (or: Data mining functions)**
 - Characterization, discrimination, association, classification, clustering, trend/deviation, outlier analysis, etc.
 - Descriptive vs. predictive data mining
 - Multiple/integrated functions and mining at multiple levels
- **Techniques utilized**
 - Data-intensive, data warehouse (OLAP), machine learning, statistics, pattern recognition, visualization, high-performance, etc.
- **Applications adapted**
 - Retail, telecommunication, banking, fraud analysis, bio-data mining, stock market analysis, text mining, Web mining, etc.

Data Mining: On What Kinds of Data?

- Database-oriented data sets and applications
 - Relational database, data warehouse, transactional database
- Advanced data sets and advanced applications
 - Data streams and sensor data
 - Time-series data, temporal data, sequence data (incl. bio-sequences)
 - Structure data, graphs, social networks and multi-linked data
 - Object-relational databases
 - Heterogeneous databases and legacy databases
 - Spatial data and spatiotemporal data
 - Multimedia database
 - Text databases
 - The World-Wide Web

Data Mining Function: (1) Generalization

- Information integration and data warehouse construction
 - Data cleaning, transformation, integration, and multidimensional data model
- Data cube technology
 - Scalable methods for computing (i.e., materializing) multidimensional aggregates
 - OLAP (online analytical processing)
- Multidimensional concept description: Characterization and discrimination
 - Generalize, summarize, and contrast data characteristics, e.g., dry vs. wet region

Data Mining Function: (2) Association and Correlation Analysis

- Frequent patterns (or frequent itemsets)
 - What items are frequently purchased together in your Walmart?
- Association, correlation vs. causality
 - A typical association rule
 - Diaper \rightarrow Beer [0.5%, 75%] (support, confidence)
 - Are strongly associated items also strongly correlated?
- How to mine such patterns and rules efficiently in large datasets?
- How to use such patterns for classification, clustering, and other applications?

Data Mining Function: (3) Classification

- Classification and label prediction
 - Construct models (functions) based on some training examples
 - Describe and distinguish classes or concepts for future prediction
 - E.g., classify countries based on (climate), or classify cars based on (gas mileage)
 - Predict some unknown class labels
- Typical methods
 - Decision trees, naïve Bayesian classification, support vector machines, neural networks, rule-based classification, pattern-based classification, logistic regression, ...
- Typical applications:
 - Credit card fraud detection, direct marketing, classifying stars, diseases, web-pages, ...

Data Mining Function: (4) Cluster Analysis

- Unsupervised learning (i.e., Class label is unknown)
- Group data to form new categories (i.e., clusters), e.g., cluster houses to find distribution patterns
- Principle: Maximizing intra-class similarity & minimizing interclass similarity
- Many methods and applications

Data Mining Function: (5) Outlier Analysis

- Outlier analysis
 - Outlier: A data object that does not comply with the general behavior of the data
 - Noise or exception? — One person's garbage could be another person's treasure
 - Methods: by product of clustering or regression analysis, ...
 - Useful in fraud detection, rare events analysis

Time and Ordering: Sequential Pattern, Trend and Evolution Analysis

- Sequence, trend and evolution analysis
 - Trend, time-series, and deviation analysis: e.g., regression and value prediction
 - Sequential pattern mining
 - e.g., first buy digital camera, then buy large SD memory cards
 - Periodicity analysis
 - Motifs and biological sequence analysis
 - Approximate and consecutive motifs
 - Similarity-based analysis
- Mining data streams
 - Ordered, time-varying, potentially infinite, data streams

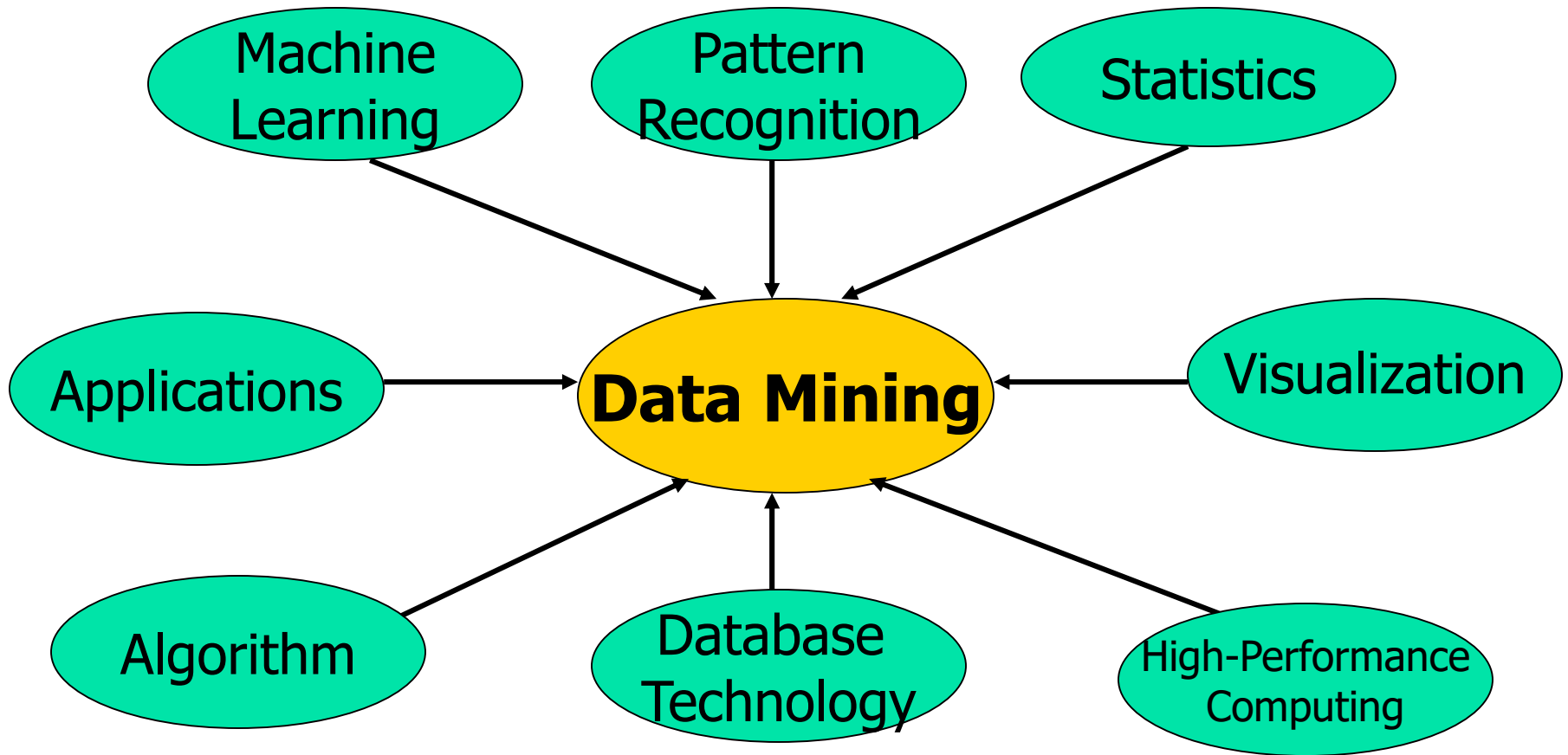
Structure and Network Analysis

- Graph mining
 - Finding frequent subgraphs (e.g., chemical compounds), trees (XML), substructures (web fragments)
- Information network analysis
 - Social networks: actors (objects, nodes) and relationships (edges)
 - e.g., author networks in CS, terrorist networks
 - Multiple heterogeneous networks
 - A person could be multiple information networks: friends, family, classmates, ...
 - Links carry a lot of semantic information: Link mining
- Web mining
 - Web is a big information network: from PageRank to Google
 - Analysis of Web information networks
 - Web community discovery, opinion mining, usage mining, ...

Evaluation of Knowledge

- Are all mined knowledge interesting?
 - One can mine tremendous amount of “patterns” and knowledge
 - Some may fit only certain dimension space (time, location, ...)
 - Some may not be representative, may be transient, ...
- Evaluation of mined knowledge → directly mine only interesting knowledge?
 - Descriptive vs. predictive
 - Coverage
 - Typicality vs. novelty
 - Accuracy
 - Timeliness
 - ...

Data Mining: Confluence of Multiple Disciplines




Why Confluence of Multiple Disciplines?

- Tremendous amount of data
 - Algorithms must be highly scalable to handle such as tera-bytes of data
- High-dimensionality of data
 - Micro-array may have tens of thousands of dimensions
- High complexity of data
 - Data streams and sensor data
 - Time-series data, temporal data, sequence data
 - Structure data, graphs, social networks and multi-linked data
 - Heterogeneous databases and legacy databases
 - Spatial, spatiotemporal, multimedia, text and Web data
 - Software programs, scientific simulations
- New and sophisticated applications

Applications of Data Mining

- Web page analysis: from web page classification, clustering to PageRank & HITS algorithms
- Collaborative analysis & recommender systems
- Basket data analysis to targeted marketing
- Biological and medical data analysis: classification, cluster analysis (microarray data analysis), biological sequence analysis, biological network analysis
- Data mining and software engineering (e.g., IEEE Computer, Aug. 2009 issue)
- From major dedicated data mining systems/tools (e.g., SAS, MS SQL-Server Analysis Manager, Oracle Data Mining Tools) to invisible data mining

Chapter 1. Introduction

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Major Issues in Data Mining (1)

- Mining Methodology
 - Mining various and new kinds of knowledge
 - Mining knowledge in multi-dimensional space
 - Data mining: An interdisciplinary effort
 - Boosting the power of discovery in a networked environment
 - Handling noise, uncertainty, and incompleteness of data
 - Pattern evaluation and pattern- or constraint-guided mining
- User Interaction
 - Interactive mining
 - Incorporation of background knowledge
 - Presentation and visualization of data mining results

Major Issues in Data Mining (2)

- Efficiency and Scalability
 - Efficiency and scalability of data mining algorithms
 - Parallel, distributed, stream, and incremental mining methods
- Diversity of data types
 - Handling complex types of data
 - Mining dynamic, networked, and global data repositories
- Data mining and society
 - Social impacts of data mining
 - Privacy-preserving data mining
 - Invisible data mining

Summary

- Data mining: Discovering interesting patterns and knowledge from massive amount of data
- A natural evolution of database technology, in great demand, with wide applications
- A KDD process includes data cleaning, data integration, data selection, transformation, data mining, pattern evaluation, and knowledge presentation
- Mining can be performed in a variety of data
- Data mining functionalities: characterization, discrimination, association, classification, clustering, outlier and trend analysis, etc.
- Data mining technologies and applications
- Major issues in data mining